

## WEBSITE TERMS AND CONDITIONS

## Introduction

These terms and conditions govern your use of this website; by using this website, you accept these terms and conditions in full. If you disagree with these terms and conditions or any part of these terms and conditions, you must not use this website.

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You may view; download for caching purposes only, and print pages or other content from the website for your own personal use, subject to the restrictions set out below and elsewhere in these terms and conditions.

You must not:

- republish material from this website (including republication on another website);
- sell, rent or sub-license material from the website;
- show any material from the website in public;
- reproduce, duplicate, copy or otherwise exploit material on this website for a commercial purpose;
- edit or otherwise modify any material on the website; or
- redistribute material from this website except for content specifically and expressly made available for redistribution.

Where content is specifically made available for redistribution, it may only be redistributed within your organisation.

#### Acceptable use

You must not use this website in any way that causes, or may cause, damage to the website or impairment of the availability or accessibility of the website; or in any way which is unlawful, illegal, fraudulent or harmful, or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity.

You must not use this website to copy, store, host, transmit, send, use, publish or distribute any material which consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit or other malicious computer software.



You must not conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to this website without IRQAO's express written consent.

You must not use this website to transmit or send unsolicited commercial communications.

You must not use this website for any purposes related to marketing without IRQAO's express written consent.

# **Restricted access**

Access to certain areas of this website is restricted. IRQAO reserves the right to restrict access to other areas of this website, or indeed this entire website, at IRQAO's discretion.

If IRQAO provides you with a user ID and password to enable you to access restricted areas of this website or other content or services, you must ensure that the user ID and password are kept confidential.

IRQAO may disable your user ID and password in IRQAO's sole discretion without notice or explanation.

If you permit other individuals to access the IRQAO web site it is your organisation's responsibility to ensure that accounts are issued only to authorised individuals and that access is revoked when no longer required. In such instances you are responsible for the actions of those you have authorised.

## User content

In these terms and conditions, "your user content" means material (including without limitation text, images, audio material, video material and audio-visual material) that you submit to this website, for whatever purpose.

You grant to IRQAO a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, adapt, publish, translate and distribute your user content in any existing or future media. You also grant to IRQAO the right to sub-license these rights, and the right to bring an action for infringement of these rights.

Your user content must not be illegal or unlawful, must not infringe any third party's legal rights, and must not be capable of giving rise to legal action whether against you or IRQAO or a third party (in each case under any applicable law).

You must not submit any user content to the website that is or has ever been the subject of any threatened or actual legal proceedings or other similar complaint.

IRQAO reserves the right to edit or remove any material submitted to this website, or stored on IRQAO's servers, or hosted or published upon this website.

Notwithstanding IRQAO's rights under these terms and conditions in relation to user content, IRQAO does not undertake to monitor the submission of such content to, or the publication of such content on, this website.



#### No warranties

This website is provided "as is" without any representations or warranties, express or implied. IRQAO makes no representations or warranties in relation to this website or the information and materials provided on this website.

Without prejudice to the generality of the foregoing paragraph, IRQAO does not warrant that:

- this website will be constantly available, or available at all; or
- the information on this website is complete, true, accurate or non-misleading.

Nothing on this website constitutes, or is meant to constitute, advice of any kind. If you require advice in relation to any legal, financial or conformity assessment matter you should consult an appropriate professional.

## Limitations of liability

IRQAO will not be liable to you (whether under the law of contact, the law of torts or otherwise) in relation to the contents of, or use of, or otherwise in connection with, this website:

- to the extent that the website is provided free-of-charge, for any direct loss;
- for any indirect, special or consequential loss; or
- for any business losses, loss of revenue, income, profits or anticipated savings, loss of contracts or business relationships, loss of reputation or goodwill, or loss or corruption of information or data.

These limitations of liability apply even if IRQAO has been expressly advised of the potential loss.

## Exceptions

Nothing in this website disclaimer will exclude or limit any warranty implied by law that it would be unlawful to exclude or limit; and nothing in this website disclaimer will exclude or limit IRQAO's liability in respect of any:

- death or personal injury caused by IRQAO's negligence;
- fraud or fraudulent misrepresentation on the part of IRQAO; or
- matter which it would be illegal or unlawful for IRQAO to exclude or limit, or to attempt or purport to exclude or limit, its liability.

## Reasonableness

By using this website, you agree that the exclusions and limitations of liability set out in this website disclaimer are reasonable.

If you do not think they are reasonable, you must not use this website.



You accept that, as a limited liability entity, IRQAO has an interest in limiting the personal liability of its officers and employees. You agree that you will not bring any claim personally against IRQAO's officers or employees in respect of any losses you suffer in connection with the website.

Without prejudice to the foregoing paragraph, you agree that the limitations of warranties and liability set out in this website disclaimer will protect IRQAO's officers, employees, agents, subsidiaries, successors, assigns and sub-contractors as well as IRQAO.

# **Unenforceable provisions**

If any provision of this website disclaimer is, or is found to be, unenforceable under applicable law, that will not affect the enforceability of the other provisions of this website disclaimer.

# Indemnity

You hereby indemnify IRQAO and undertake to keep IRQAO indemnified against any losses, damages, costs, liabilities and expenses (including without limitation legal expenses and any amounts paid by IRQAO to a third party in settlement of a claim or dispute on the advice of IRQAO's legal advisers) incurred or suffered by IRQAO arising out of any breach by you of any provision of these terms and conditions, or arising out of any claim that you have breached any provision of these terms and conditions.

# Breaches of these terms and conditions

Without prejudice to IRQAO's other rights under these terms and conditions, if you breach these terms and conditions in any way, IRQAO may take such action as IRQAO deems appropriate to deal with the breach, including suspending your access to the website, prohibiting you from accessing the website, blocking computers using your IP address from accessing the website, contacting your internet service provider to request that they block your access to the website and/or bringing court proceedings against you.

## Variation

IRQAO may revise these terms and conditions from time-to-time. Revised terms and conditions will apply to the use of this website from the date of the publication of the revised terms and conditions on this website. Please check this page regularly to ensure you are familiar with the current version.

## Assignment

IRQAO may transfer, sub-contract or otherwise deal with IRQAO's rights and/or obligations under these terms and conditions without notifying you or obtaining your consent.

You may not transfer, sub-contract or otherwise deal with your rights and/or obligations under these terms and conditions.



If a provision of these terms and conditions is determined by any court or other competent authority to be unlawful and/or unenforceable, the other provisions will continue in effect. If any unlawful and/or unenforceable provision would be lawful or enforceable if part of it were deleted, that part will be deemed to be deleted, and the rest of the provision will continue in effect.

## Entire agreement

These terms and conditions, together with any documents issued you by IRQAO constitute the entire agreement between you and IRQAO in relation to your use of this website, and supersede all previous agreements in respect of your use of this website.

### Law and jurisdiction

These terms and conditions will be governed by and construed in accordance with the laws of the United Kingdom and any disputes relating to these terms and conditions will be subject to the non-exclusive jurisdiction of the courts of the United Kingdom.

### **Registrations and authorisations**

IRQAO is registered in England & Wales. IRQAO's registration number is 9345449.

#### **IRQAO's details**

The full name of IRQAO is IRQAO Limited. Its registered address is Richmond House, 216 Capstone Road, Bournemouth, BH8 8RX United Kingdom.,

You can contact IRQAO by email to bh8@irqao.com.

#### Credit

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